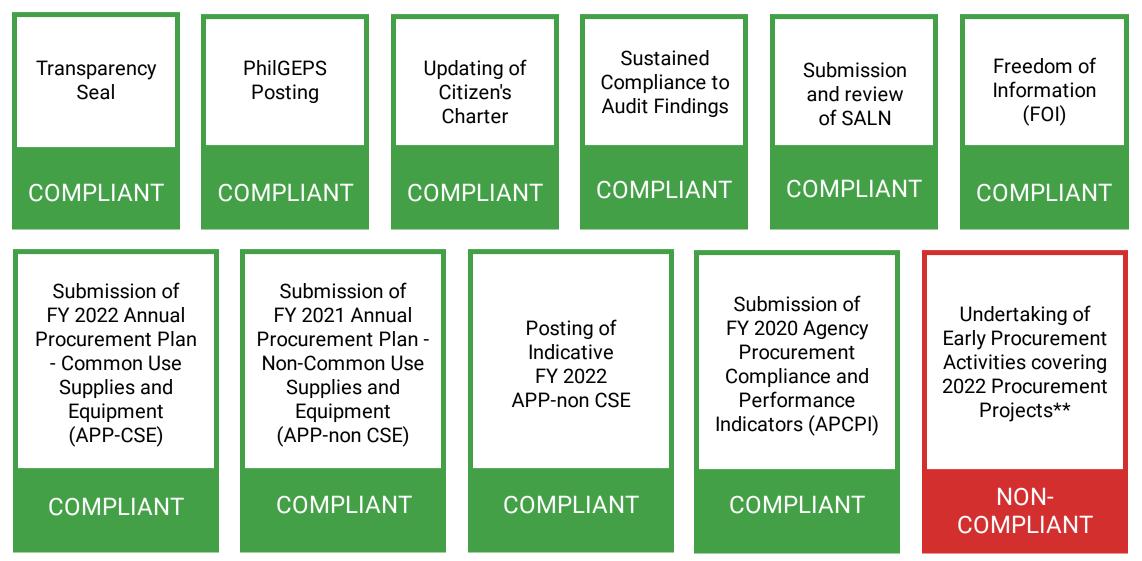
FY 2021 Performance-Based Bonus Scorecard

CARLOS HILADO MEMORIAL STATE COLLEGE

ELIGIBLE Eligible		<u></u>	Þ	ß
personnel of CHMSC are entitled to 52% of monthly basic salary	PERFORMANCE RESULTS Achieved 81.82% (9 out of 11) of the Congress- approved performance	PROCESS RESULTS Achieved ISO certification or its equivalent certification for less than 80% of	FINANCIAL RESULTS Achieved an average of 62.48% Disbursements and Earmarked Income BUR*	CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 4.74 overall satisfaction rating, with no complaints from
	targets for FY 2021; failure to meet the targets for 2 indicators are due to uncontrollable factors*	frontline services*		#8888 and the CCB platform
16 total score	4 SCORE	3 SCORE	4 SCORE	5 score
80	20	15	20	25



Compliant in 10 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems